

Technical Specifications

This form is designed to collect information for local education agencies (LEAs) to consider during their review and adoption process. The information you provide here will be included in the quality review report and will not be scored. One form will suffice for all grade levels unless specifications vary from one grade level to another.

Publisher Information

Publisher/Vendor			
Company Name	Learning A-Z		
Product Name	Raz-Plus ELL Texas Edition	Grade Level(s)	K-5

Part 1: Access and Use

Yes	No	Feature/Requirement/Specification
X		1. This product is designed for 1:1 use (one digital device per student).
	X	2. This product combines print and digital materials.
X		3. This product is digital only.
X		4. Online products can be used offline. Students can continue working when internet connection is dropped.
X		5. The product automatically syncs when a connection is re-established, and work completed offline is saved and uploaded.
X		6. Students are permitted to use the product on more than one device (e.g., computer at school and a laptop at home).

Yes	No	Feature/Requirement/Specification
X		7. Single sign-on is supported.
X		8. The product uses the Texas Student Data System (TSDS) with unique IDs for students and staff. <i>Note: this requires autorostering, which is only available to accounts greater than \$10,000</i>
X		9. Other accounts can be created for support staff.
X		10. Content is exportable. If yes, specify formats: Primarily, CSV format
X		11. Content is printable.
X		12. Content is presented in e-book format. If yes, specify formats: <i>Ebooks in Raz-Plus are presented on the Learning A-Z eBook player or PDF.</i>
X		13. The product has embedded videos. If yes, specify format, average file size, and number of videos. File Format: _____ Avg. Size: _____ Number: _____
X		14. The product contains animations.
	X	15. The product contains simulations. If yes, specify formats: _____
X		16. The product contains embedded assessments. If yes, describe assessment format, location, and compatibility with an external learning management system. <i>We provide quizzes in a proprietary format and support LTI for use in an external learning management system</i>
	X	17. The product platform allows for digital objects (e.g., text, video, simulations, etc.) to be divided and tagged with keywords and standards.

Part 2: Compatibility

Please complete the table below, marking the box in the second column for each compatible device and noting the oldest and newest associated operating systems for that device.

Device Type	Mark box if device is compatible	Oldest operating system/version supported	Newest operating system/version supported
PC	<input checked="" type="checkbox"/>	Window 7	We support the latest operating system versions on all supported devices.
Windows Tablet	<input type="checkbox"/>		
Mac	<input checked="" type="checkbox"/>	10.9	
iPhone	<input checked="" type="checkbox"/>	iOS 9	
iPad	<input checked="" type="checkbox"/>	iOS 9	
Android phone	<input checked="" type="checkbox"/>	Android 4.4	
Android tablet	<input checked="" type="checkbox"/>	Android 4.4	
Chromebook	<input checked="" type="checkbox"/>	7520	
Kindle Fire	<input checked="" type="checkbox"/>	Kindle OS 4.5.5.3	
Kindle, other	<input checked="" type="checkbox"/>	Kindle OS 4.5.5.3	
Nook	<input checked="" type="checkbox"/>		
Other e-reader	<input type="checkbox"/>		
Interactive whiteboard	<input checked="" type="checkbox"/>		

Compatibility – Browser and Operating System													Leave 'X' if Applicable			
Browser	Oldest supported browser version	Newest supported browser version	Operating System													
			Mac OS X						Windows				Linux	Chromium	N/A	
			10.10	10.11	10.12	10.13	10.14	10.15	XP	7	8.1	10				
Chrome	49	We support the newest browsers and OS versions on all supported devices.														
Firefox	52															
Safari	9.1															
Edge	13															
Other: Internet Explorer	11.0															

Part 3: Product Format, Installation Requirements, and Support

Yes	No	Feature/Requirement/Specification	Additional Information
X		1. Browser-based online: Continuous internet connection required.	
X		2. Plug-ins are required. If yes, list required plug-ins.	Only Adobe Reader
	X	3. Downloaded to individual device: One-time internet connection required.	
	X	4. Installed on LAN (district or school server): No internet connection required for teachers, students, or other users.	
	X	5. Infrastructure and software licensing are required. If yes, list requirements and specify if set-up support is provided.	
	X	6. Server configuration is required. If yes, list requirements and specify if set-up support is provided.	
	X	4. Installed on individual computer (from DVD, flash drive, etc.): No internet connection required. If yes, estimate time per device required for setup; indicate if support is provided and if local IT staff is needed.	
X		5. The product supports deployment through Mobile Device Management (MDM) systems?	
X		6. Technical support is provided to districts during initial set-up and deployment. If yes, specify type of support provided.	For all users, support services are available by phone, Monday through Friday 6 a.m. to 4 p.m.

Yes	No	Feature/Requirement/Specification	Additional Information
			<p>MST at 866-889-3729 (option 3), email support@learninga-z.com, or online chat at https://www.learninga-z.com/site/contact/support and click the Launch Live Chat button. Also, many common questions are answered in our online Support Center at http://help.learninga-z.com/.</p> <p>Accounts over \$10,000 also have the support of a dedicated implementation specialist.</p>
X		7. Technical support is provided during duration of contract. If yes, specify type of support provided.	<p>For all users, support services are available by phone, Monday through Friday 6 a.m. to 4 p.m. MST at 866-889-3729 (option 3), email support@learninga-z.com, or online chat at https://www.learninga-z.com/site/contact/support and click the Launch Live Chat button. Also, many common questions are answered in our online Support Center at http://help.learninga-z.com/.</p> <p>Accounts over \$10,000 also have the support of a dedicated implementation specialist.</p>

Part 4: Data Security, Access, and Privacy

Yes	No		Additional Information
X		1. Login authentication uses district protocols to establish common usernames and passwords. If yes, indicate if TSDS staff/student unique ID is used, or if other please specify.	Yes, this exists if accounts are autorostered
X		2. Passwords can be reset without assistance from technical staff.	
X		3. Personally identifying student data is recorded by the product. If yes, list required and optional data fields.	Teacher first name, last name (required) Teacher email (required) Grade (optional) Student Class Chart name (required) Student first name, last name (optional) Parent first or last name (optional) Parent email (required for parent access)
X		4. Student data (e.g., roster changes, contact information, etc.) is automatically updated. If yes, specify frequency and if automatically exported from SIS, or indicate who is responsible for student data export.	When autorostering, student data can be configured to update automatically or exported manually by the designated license coordinator. Autorostering is not available for all sizes of accounts.
X		5. Location of student data stored by the product fully disclosed.	Our servers and all user-specific data are hosted in a secure Tier 4 enterprise data center located in Texas with a failover data center in Michigan.
X		6. Student data is purged after use by the product and is fully disclosed and verified. If yes, indicate how and when.	After 2 years of inactivity, all student data is purged. Upon request, we will provide written verification and proof of data purge.
X		7. Student data can be purged by the district at any time.	Upon written request by an educational institution, we will destroy any information collected from students for educational institutions who no longer participate in our Services
X		8. Data is encrypted in transit. If yes, indicate which protocols are supported.	Data collected from student interactions with our products is exchanged via encrypted channels using HTTPS. Data is encrypted at AES 128 or higher.
X		9. Data elements are encrypted at rest (i.e., in a database or file system) If yes, specify which data elements are encrypted.	All data is encrypted.

Yes	No		Additional Information
X		10. The student data privacy pledge has been agreed upon. Please provide link to verifying document and/or your student privacy policy.	https://studentprivacypledge.org/signatories/
X		11. The product conforms with FERPA regulations.	The company uses a 3rd party, iKeepSafe, to audit our compliance with FERPA. For proof of our products' audited compliance, see https://ikeepSAFE.org/products/ .
X		12. A third-party has evaluated the product for FERPA compliance. If yes, provide a link to the report.	The company uses a 3rd party, iKeepSafe, to audit our compliance with FERPA. For proof of our products' audited compliance, see https://ikeepSAFE.org/products/ .
X		13. The product employs rule-based security. If yes, provide a link to detailed information and supporting documents.	
X		14. The product allows registration or data collection from children under the age of 13. If yes, provide a link to the COPPA Safe Harbor certificate.	For proof of our company's Safe Harbor certification see https://ikeepSAFE.org/products/ .
X		15. The product allows a download of LEA-generated data (including usage data) without manual intervention by product staff.	We could automate an offload via SFTP

Part 5: Additional Technology Specifications

Learning Management System (LMS)	Blackboard	Canvas	Eduphoria	Google Classroom	ItsLearning	Moodle	Schoology	Other: Please list below
Is the product configured to work with one or more specific LMS? Check all that apply.		X					X	LTI support

Other LMSs:

Standards Compliance	SIF	CEDS	EDUPUB	Ed-Fi	Xapi	IMS Global	Other: Please list below
Is the product compliant with one or more specific standards? Check all that apply.						X	

IMS Global Standards	LTI	OneRoster	QTI	TCC	CASE	APIP	Caliper
If IMS Global was selected above, check all the standards that apply to this product.		X					

Is this product IMS Certified? If so, list the standards under which it is certified: We are not currently certified.